

Date: 13 October 2011
Product: Smooth SCAN-3 Laser
Smooth SCAN-BLUE LASER
RADIANT Laser + ...

Dear customer,

Complaint:

Recently we get a lot of lasers back with the complaint that the laser is not working / broken.

Solution:

The lasers are NOT broken: according to the latest laser safety rules, the laser may not be able to work (produce laser output) when the INTERLOCK input is not used. So from now on the you should use the laser with the INTERLOCK connector inserted, **see pictures.**

NO OUTPUT



OUTPUT OK!



In the current manuals this issue is not corrected yet: we will update the manuals of the products to make clear that the INTERLOCK input must be used. Sorry for the inconvenience caused.

BEGLEC Support.